



Corporate Office
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Dear Colleagues:

Randall Munson was a significant highlight of our national conference, "Journey to Performance Excellence" sponsored by the U.S. Department of Labor. As a meeting planner, it was gratifying to be in the middle of 1,200 participants totally absorbed and thoroughly engaged with our keynote speaker.

I heard the audience roar with waves of knee-slapping laughter as Randall pointed out the humor in the world around us; I experienced rapt silence as Randall shared deeply moving stories about his life-changing experiences; and I witnessed serious note-taking as Randall shared brilliant ideas that everyone wanted to capture and integrate into their lives.

Our participants couldn't get enough of Randall, so it's a good thing we also hired him for a concurrent session following his extraordinary keynote. The room was packed to standing room only and Randall hit another home run with a highly interactive session. In fact, the attendees overwhelmingly rated Randall the top score of our conference and every evaluation said that they wanted Randall to return again for more presentations!

He shared with us the quality improvement experience of a leading member of the team that won the Macomb Baldrige Quality Award. But, that's not all.

Randall gave us more than quality improvement in the workplace; he showed us how to improve the quality of our lives.

If you are looking for a world-class keynote speaker, look to Randall Munson.

Sincerely,

A handwritten signature in black ink that reads 'Rachel E. Ramirez'.

Rachel E. Ramirez, President
Performance Excellence Partners, Inc.

in conjunction with

US Department of Labor
Workforce Excellence Network
200 Constitution Ave. NW
Suite C4318
Washington D.C. DC 20210

cc: Randall Munson