



Mr. Randall Munson
508 Meadow Run Drive SW
Rochester, MN 55902-2337

Dear Randall,

Two Conferences in a row, and each time the audience was captivated, titillated, energized, educated and entertained. And, more than half had seen you present the year before. I do have to commend you on delivering an entirely new program suited to be the keynote/kick off presentation for our software users conference.

You know we looked for another speaker this year. In fact we even asked you to suggest who you believe to be among the best. Well, even with your leads, we concluded we could not out do the original.

In addition to thanking you again for a great presentation that began our meeting on a high energy, high note, I'd like to recommend anyone who has engaged you as a speaker in the past to bring you back for another successful event.

Feel free to have any of your prospects give me a call. Just thinking about your presentation brings a smile, and that alone improves my day a lot.

Sincerely,

A handwritten signature in blue ink, appearing to read "Stephen Rosen".

Stephen Rosen
Vice President, Marketing.

EXTOL International, Inc.
795 Franklin Avenue
Franklin Lakes, NJ 07417
Phone: (201) 847-1200
Fax: (201) 847-1622
Email: info@extol.com

www.extol.com

