

Resource®

Training & Solutions

A Minnesota Service Cooperative

To Whom It May Concern:

When I first Randall Munson speak, I immediately new I needed to bring his insights, motivation and excitement to Resource Training and Solutions' Annual Customer Appreciation Celebration.

We have never had such an overwhelming response. When we advertised that Randall Munson would be speaking at our event, we had more reservations than we have ever experienced. We expected a normal number of no-shows the evening that Randall Munson spoke but, remarkably, virtually everyone came! The entire large room was packed. Every seat was filled, additional chairs were brought in and immediately filled, and people continued to pour in and stand – squeezing into every remaining space. Our customers were happy to stand for more than two hours to hear Randall Munson's remarkable presentation.

Randall Munson amazed and delighted everyone. His energy was contagious; his insights were profound; his wit was hilarious; and his enthusiasm was captivating. We were educated and inspired while thoroughly enjoying every minute of it.

This was not just an off-the-shelf presentation. Randall skillfully interwove examples and applications that were specific to our organization and our customers needs. Everyone felt like Randall was talking directly to them.

This is the most resoundingly successful event we have ever had thanks to Randall Munson.

If you have any doubt about hiring Randall, please contact me – or ask any of our attendees. They all want Randall back!

Sincerely,



Rob Cavanna
Executive Director and CEO

Dr. Robert C. Cavanna,
Executive Director



ENTREPRENEUR OF THE YEAR
INSTITUTE
LIFETIME MEMBER