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Randall Munson, CSP
508 Meadow Run Drive SW
Rochester, MN 55902-2337

Dear Randall,

Thank you for the outstanding presentation you made to my Tire Division management and sales personnel. Your message on "Success Through Creativity and Innovation" did an excellent job in reinforcing and supporting the message that I delivered to the same people the day before. My focus to them was "Building on the Basics" and having a positive mental attitude. Your message supported my efforts for them to believe that they can get the job done. Additionally, you did it in such an energetic and entertaining fashion that it not only served to deliver a message, but also resulted in a lot of fun.

Thanks for a job well done! I would be interested in some of your other presentations for future meetings.

Sincerely,

BAUER BUILT, INC.

A handwritten signature in black ink, appearing to read "Jerry M. Bauer", is written over a circular stamp or seal.

Jerry M. Bauer President

JMB:msp